

| Municipality  | City Council/Meetings   | Approvals/Inspections  | Other   |
|---|---|--|---|
| <p><b>City of Airdrie</b></p> <p>COVID-19 Status Update Link: <a href="#">COVID-19 Response</a></p> | <p>Council meetings are continuing as scheduled until further notice. Council held the regular meeting on March 16 with social distancing and cleaning protocols used for the Chambers (limited seating, disinfectant wipes, etc.). The next regularly scheduled Council meeting is April 6.</p> <p>Commissions, committees and boards are suspended until further notice. This includes Municipal Planning Commission. We are investigating alternate means for business continuity. Please stay tuned.</p> <p>Watch Live Council meetings at <a href="http://www.airdrie.ca/livecouncil">www.airdrie.ca/livecouncil</a>. Once a council meeting has ended, you'll be able to view a complete video recording linked to that meeting's <a href="#">council agenda</a>.</p> | <p>City services are available online through. <a href="https://www.airdrie.ca/myairdrie">https://www.airdrie.ca/myairdrie</a></p> <p>City Hall is closed. Residents and businesses are encouraged to use <a href="http://www.myairdrie.ca">www.myairdrie.ca</a> for all City business transactions.</p> <p>Staff in all departments are still available by telephone and email. If you require assistance over the phone, please call 403-948-8800 to be directed to the appropriate department for help.</p> <p><b>Compliance Certificates:</b> You may submit applications and digital copies of RPRs to the Main Planning &amp; Development email: <a href="mailto:planning@airdrie.ca">planning@airdrie.ca</a>. Digital RPRs must be in high quality PDF and bear a color stamp signed by the Surveyor. Upon receipt, Planning will contact to arrange for payment.</p> <p><b>Inspections:</b> See full inspections notice <a href="#">here</a> Regular Community Growth (Building Inspections, Planning, Economic Development) services are still available in modified fashions. Effective March 26, inspections for homeowner permits will be offered through modified means. All other inspections will take place in-person with mandated social distancing.</p> <p><b>Engineering Services Update:</b> Staff will be working remotely and may be required to assist in other areas to maintain essential services which could affect timelines. All communications are requested to occur via</p> | <p>Key messages for Community Growth regarding business continuity will be forthcoming and posted to the following respective sites:</p> <p><a href="#">Inspections</a><br/> <a href="#">Planning</a><br/> <a href="#">Economic Development</a></p> <p>Businesses seeking information and resources can visit the City of Airdrie's <a href="#">Resources for Businesses</a> page.</p> <p>The Economic Development department is available to support Airdrie businesses. To contact our team to discuss challenges you may be facing, e-mail <a href="mailto:economic.development@airdrie.ca">economic.development@airdrie.ca</a> or phone 403.948.8844.</p> |

| Municipality  | City Council/Meetings  | Approvals/Inspections  | Other   |
|---|--|--|---|
|   |  | <p>phone or email with your contact person. Site inspection requests will be reviewed and evaluated individually based on urgency and potential risks.</p>   |   |
| <p><b>City of Calgary</b><br/><a href="#">COVID-19 Status Update link</a></p> | <p>In Council Chambers we will be allowing people who are interested in public hearings to call in and we will be enforcing physical distancing in chambers.</p> <p>To submit items to public agenda please complete the <a href="#">online form</a>.</p> <p>Council meetings &amp; agendas are available <a href="#">here</a>.</p> <p>There are a number of Council/Committee Meeting Cancellations. Please click <a href="#">here</a> for the latest 'Notices of Cancellations'</p> <p>All approvals bodies are continuing to operate on previously published schedules, including Development Authority, Calgary Planning Commission, and Council. Options being explored for public hearing items.</p> | <p><b>BILD is working to finalize updates regarding City of Calgary Planning and Approvals</b></p> <p>The Municipal Building is still open, including the permit applications counter.</p> <ul style="list-style-type: none"> <li>• Plans examination work continues and building permits will still be issued – plans examination staff are currently teleworking.</li> <li>• Inspections are continuing, including occupancy inspections. For specific inquiries, customers should contact their inspector.</li> <li>• All service lines within Planning and Development (City Planning &amp; Policy, Development Approvals, and Building Safety) remain open but workforce has been impacted significantly.</li> <li>• All application types and development agreements continue to be processed, though delays are possible.</li> <li>• Priority files are those that keep Calgarians employed and businesses operating. If you have applications that are currently in that are not moving towards construction phase in the short term, contact <a href="mailto:approvals@calgary.ca">approvals@calgary.ca</a></li> <li>• File Managers in Community Planning have authority to move files along with support from CPAG partners, staff may</li> </ul> | <p>All in-person engagement activities have also been cancelled until April 30. Opportunities to gather public input into City projects will still be available online.</p> <ul style="list-style-type: none"> <li>• The City is relying on Skype as the preferred remote meeting software.</li> <li>• Please try to accommodate requests from City staff to move meetings to an online format.</li> <li>• With numerous people out of the office, do not rely on voicemail to contact file managers or CPAG team. If unable to be reached by phone, follow up with direct e-mail.</li> <li>• The City asks if you are suspending activity on a construction site to notify them by calling 311. Building inspectors will attend multi-family and high-rise sites that would have higher risk to public safety should activity be stalled. Inspectors will review public access, loose debris, and site security.</li> <li>• Project Suspension Checklist can be found <a href="#">here</a>.</li> </ul> |

| Municipality | City Council/Meetings | Approvals/Inspections  | Other  |
|--------------|-----------------------|--|--|
|              |                       | <p>reach out to applications for additional info and plans in digital formats.</p> <ul style="list-style-type: none"> <li>• 3<sup>rd</sup> floor business counter is physically closed while physical submissions can be made only by drop-off while online submissions remain open. Digital options are being explored in line with Government of Alberta physical distancing. More information coming on what these methods will be.</li> <li>• Online submissions <a href="#">here</a> are encouraged. Any issues can be sent to <a href="mailto:cas_epermit@calgary.ca">cas_epermit@calgary.ca</a></li> <li>• The City has asked that all playground sites that are CCC'd but not FAC'd, be closed to the public.</li> <li>• The City is preparing to launch a video inspection service using Google Duo, with inspectors advising on if video inspections can be conducted.</li> <li>• CAC introduces new electronic inspection process for CCC and FAC; packages using Canada Post can now be sent by e-mail for the submission process and delivery process. All required docs must be included in emailed packages for both CCC and FAC, which can be found in the submission checklist <a href="#">here</a>. Comments on this process can be sent to <a href="mailto:urban@calgary.ca">urban@calgary.ca</a>. Full City Bulletin can be found <a href="#">here</a>.</li> </ul> | <ul style="list-style-type: none"> <li>• The municipal complex parkade (City Hall, Calgary Municipal Building, Administration Building) is closed to the public. Please use on-street parking and nearby facilities if a visit is necessary.</li> <li>•</li> </ul> |

| Municipality | City Council/Meetings | Approvals/Inspections   | Other |
|--------------|-----------------------|---|-------|
|              |                       | <ul style="list-style-type: none"> <li>• Calgary Building Services will continue inspections for Commercial and Multi-Family sites, provided COVID-19 screening safeguards are in place. Inspectors will reschedule if distancing safeguards can't be met, an occupant is in isolation, or an occupant is showing flu-like symptoms.</li> <li>• The City will be using Google Duo for occupied residential inspections. When booking an inspection through 311, inspectors will walk applicants through the process. Homeowners may need a flashlight, tape measure, and multi-bit tool.</li> <li>• If an inspector needs to conduct the inspection in person (ie. Exteriors, utility service interruptions, final inspections) it may be deferred to a later date due to safety concerns. Deferred inspections will not impact the terms of the permit.</li> <li>• The City will continue to accept smaller-scale applications through <a href="#">Online Services</a> and subdivision applications through the VISTA portal. Effective March 30<sup>th</sup> 2020, all application types must now be submitted for review through a digital channel.</li> <li>• Previous applications submitted in-person only at the Municipal Building (ie. Large scale development permits, land use amendments, outline plans) must also be submitted digitally.</li> <li>• To request a Digital Development Submission Application, call the Planning</li> </ul> |       |

Effective March 30, 2020

| Municipality   | City Council/Meetings  | Approvals/Inspections   | Other  |
|--|--|---|--|
|  |  | <p>Services Centre at 403-268-5311 or <a href="https://calgary.ca/livechat">calgary.ca/livechat</a></p> <p>Note: there may be ongoing changes to the way services are delivered, particularly for the front counter and inspections. Procedure updates will be provided as they are available.</p>  |  |
| <p><b>City of Chestermere</b></p> <p><a href="#">COVID-19 Status Update Link</a></p> | <p>All municipal buildings closed to public starting March 16<sup>th</sup>.</p> <p>Council Meetings have been suspended until further notice. Watch the City's website for details and updates.</p> <p>Link to Council meeting page: <a href="https://www.chestermere.ca/910/Agendas-Minutes">https://www.chestermere.ca/910/Agendas-Minutes</a></p> | <p>Municipal services such as financial services, social support services, parent support services, development and building permits and most other services offered out of City Hall are available online by visiting <a href="http://www.chestermere.ca">www.chestermere.ca</a>, by emailing <a href="mailto:info@chestermere.ca">info@chestermere.ca</a> and by calling 403-207-7050. A detailed contact list can also be found at <a href="http://www.chestermere.ca">www.chestermere.ca</a>.</p> <p>Residents can also ask questions via the Facebook Messenger app.</p> <p><b>Permits &amp; Development:</b><br/>For information on development, planning, permits &amp; inspections email <a href="mailto:planning@chestermere.ca">planning@chestermere.ca</a></p> | <p>Emergency services are available, roads maintenance will continue, and curbside collection of organics, recycling and garbage will continue as scheduled.</p> <p>Remaining open to the public will be the <a href="#">RCMP Detachment</a> and Public Works EcoCentre for materials drop off. The nature of these locations and their operations limit the risk to the public and staff of exposure.</p> <p>The local RCMP detachment will continue to provide front counter service to the community. In light of ongoing safety efforts in response to the Coronavirus or Covid-19, Chestermere RCMP is asking residents to adhere to the following:</p> <ul style="list-style-type: none"> <li>• Wherever possible, please report matters for police response to the non-emergency complaints line at 403-204-8900. Emergencies should dial 911.</li> </ul> |
| <p><b>Town of Cochrane</b></p> <p><a href="#">COVID-19 Status Update Link</a></p>    | <p>The Cochrane RancheHouse, including all offices, is currently <u>closed</u> to the public and most staff are working remotely. This closure has significantly impacted how</p>  | <p><b>Planning Services</b><br/>Planning Services is still operating and accepting all applications by email: <a href="mailto:Planning@cochrane.ca">Planning@cochrane.ca</a></p>  | <p>Contact information for closed Facilities:</p> <ul style="list-style-type: none"> <li>• Cochrane Visitor info Centre (Closed) <a href="mailto:visitor.info@cochrane.ca">visitor.info@cochrane.ca</a></li> </ul>   |

| Municipality | City Council/Meetings  | Approvals/Inspections  | Other  |
|--------------|--|--|--|
|              | <p>services are provided. Please note all staff are still available via phone or email if you need to get a hold of someone.</p> <p>Link to Council meeting page:<br/> <a href="https://www.cochrane.ca/169/Council-Meetings">https://www.cochrane.ca/169/Council-Meetings</a></p> | <p>Staff are able to set up one drive folders for sharing documents if your organization does not already have a large file sharing platform established.</p> <p>We have updated our Application Forms, which can be accessed on the <a href="#">Planning Services Webpage</a>. You can call 403-851-2570 if you have any questions or need any assistance submitting an application.</p> <p><b>Civil Land Department (CLD):</b><br/> CLD is accepting all submissions electronically. All staff have complete remote access to records and are able to continue business as usual during these times, other than in person meetings. Town staff are able to make use of Microsoft Teams for conferencing and sharing screens to have meetings remotely.</p> <p>Please contact Ryan Stewart directly at 403-851-2575 if you do not have an established contact and/or need to know who is your contact on your project(s)</p> <p><b>Safety Codes</b><br/> Safety Codes services are business as usual; from application process through to permit issuance. Please go to the <a href="#">Safety Codes Webpage</a> to submit your application.</p> <p><b>Inspections:</b></p> | <ul style="list-style-type: none"> <li>• Operations Shop (Closed) 403-851-2590, <a href="mailto:operations@cochrane.ca">operations@cochrane.ca</a></li> <li>• Protective Services Centre (Closed) 403-851-2500 In an emergency, dial 9-1-1<br/> <a href="http://cochrane.ca/Fire">cochrane.ca/Fire</a><br/> <a href="http://cochrane.ca/Safety">cochrane.ca/Safety</a></li> <li>• Cochrane Eco Centre (Closed) <a href="http://www.cochrane.ca/EcoCentre">www.cochrane.ca/EcoCentre</a></li> <li>• Cochrane RancheHouse (Closed) 403-851-2500 (make payments through online banking, phone banking or at the bank).</li> <li>• Family and Community Support Services (FCSS) (Closed) 403-851-2250, <a href="mailto:fcss@cochrane.ca">fcss@cochrane.ca</a></li> </ul> |

| Municipality   | City Council/Meetings  | Approvals/Inspections  | Other  |
|--|--|--|--|
|  |  | <p>With the federal and provincial health authority recommendations, limiting contact with people is of the utmost importance. Using technology to our advantage is our goal to maintain our service to the building community to ensure we reduce the risk to the health of all parties involved while not holding up project timelines. The permitting process will not be affected, and timelines will be maintained.</p>   |  |
| <p><b>Town of High River</b><br/><a href="#">COVID-19 Status Update Link</a></p> | <p>The Town of High River wants to protect the health and safety of our Council members, staff and residents. Therefore, we will be cancelling all upcoming Council Meetings for a minimum of six (6) weeks starting March 13, 2020. We apologize for any inconvenience.</p> <p>The Town is providing community updates as necessary on their COVID-19 Status Update Link.</p> | <p><b>Operational Window:</b> The Town is working within a 6-week operational window for decision-making. The first window started on March 13 and ends on April 24. During this operational window we will continue to review our response and decisions and keep everyone updated.</p> <p><b>Operational Pause:</b> During the COVID-19 emergency, we are pausing many of our regular activities. The #1 priority is to stop the spread of COVID-19. Emergency response and maintaining essential services are the focus. Staff work protocols are in place to reduce the risk to staff who provide these services.</p> <p><b>Operational Maintenance:</b> Some of the Town's maintenance work may continue or be modified in the coming months. This includes regular park maintenance, maintenance of our facilities and infrastructure, customer service, and administrative work related to finances and planning.</p> | <p>Event Cancellations and Facility Closure Updates available <a href="#">here</a></p>   |
| <p><b>Town of Okotoks</b><br/><a href="#">COVID-19 Status Update Link</a></p>    | <p>Council will be changing how they meet. Council has made the decision to meet with four Councillors in Council Chamber</p>  | <p><b>Inspections:</b><br/>SCOs are using caution when entering a site for monitoring, they will evaluate the environment based on a risk assessment and will take the</p>   | <p>Town Facilities status updates:</p> <ul style="list-style-type: none"> <li>• Okotoks Eco Centre (open regular hours)</li> </ul> |

| Municipality  | City Council/Meetings  | Approvals/Inspections  | Other  |
|---|--|--|--|
|   | <p>and three Councillors attending the meeting electronically. Council meetings will continue to be live streamed for the public. View Council meetings online by clicking <a href="#">Watch Council Meetings Live</a> and, until further notice, please submit public hearing and delegation agenda items and submissions electronically by clicking the button below. Please indicate in the subject line if the agenda item is for a public hearing or public delegation.</p> | <p>necessary action to ensure they are following the guidelines of Alberta Health and the municipality.</p> <p>SCOs are also contacting the site supervisors prior to site visits as an extra pre-caution when final /occupancy inspection is scheduled. The Town of Okotoks is conducting business as normal with extreme caution to protect employees and others through the COVID-19 outbreak.</p>  | <ul style="list-style-type: none"> <li>• Okotoks Municipal Centre (Closed) <i>Services will continue to be available to the public by phone or email and online</i></li> <li>• Operations Centre (Closed) <i>Services will continue to be available to the public by phone or email and <a href="#">online</a>.</i></li> <li>• Southridge Emergency Services/RCMP (Restricted Access) <i>Call 403-995-6400 to speak directly with an RCMP employee.</i></li> <li>• Fire Stations (Closed) <i>No general public access</i></li> </ul> |
| <p><b>Rocky View County</b></p> <p><a href="#">COVID-19 Status Update Link</a></p>  | <p>County Hall is closed until April 1<sup>st</sup>. All County-run programs, open houses and similar events are cancelled.</p>  | <p>During the temporary closure, the Planning and Development Services Department has limited staff and resources while working remotely. Processing times for permit applications, fee payments and general inquiries may be longer than average.</p> <p>Person permit applications (at our counters), and inspections will not be accommodated at this time. Current services levels are outlined <a href="#">HERE</a>, including how to submit Development Permit and Planning applications by email.</p> | <p>Updates will be provided via County website, Twitter and Facebook accounts:</p> <p><a href="#">Website</a><br/> <a href="#">Facebook</a><br/> <a href="#">Twitter</a></p>   |
| <p><b>Town of Strathmore</b></p> <p><a href="#">COVID-19 Status Update Link</a></p> | <p>Administrative offices are closed until March 31<sup>st</sup>.</p> <p>Council meetings will be streamed live. Link to watch Council:</p>  | <p><b>Development Inquiries and Development Permits:</b> Although Administrative offices are closed, all Development inquiries and approvals continue via email as staff are working remotely. Please contact <a href="mailto:development@strathmore.ca">development@strathmore.ca</a> for</p>   | <p>The Town of Strathmore continues to operate under a State of Local Emergency. All Town facilities and offices are closed as well as local playgrounds. Ongoing Town maintenance and operations continue, and</p>  |



| Municipality | City Council/Meetings   | Approvals/Inspections   | Other  |
|--------------|---|---|--|
|              | <p data-bbox="647 245 1196 310"><a href="https://www.youtube.com/channel/UCwL6iNxBVsvXjYpaM0f1mQ">https://www.youtube.com/channel/UCwL6iNxBVsvXjYpaM0f1mQ</a></p> <p data-bbox="647 350 1185 561">Facebook Live – The next Strathmore Live with Mayor Pat Fule is scheduled for Friday, March 27, 1:00pm. If you have questions regarding Strathmore's response to COVID-19 contact <a href="mailto:Geoff.Person@Strathmore.ca">Geoff.Person@Strathmore.ca</a>.</p> | <p data-bbox="1228 245 1865 383">application inquiries or visit <a href="https://strathmore.ca/en/residents/development-and-building-permits.aspx">https://strathmore.ca/en/residents/development-and-building-permits.aspx</a> to access fillable application forms.</p> <p data-bbox="1228 423 1838 594"><b>Inspections:</b> All Gas, Plumbing, Electrical and Building Inspections are continuing. This is provided that no one is on site, or is practicing safe social distancing, and all surfaces are cleaned,</p> | <p data-bbox="1897 245 2475 310">proactive measures are being undertaken to ensure safety.</p> <p data-bbox="1897 350 2489 643">The Town's Economic Development Team is working hard to support our local businesses. We are partnering with local stakeholders such as the Chamber of Commerce, Bow Valley College and Community Futures to provide educational initiatives, strong communication platforms and business tools through webinars to give businesses the tools to succeed during this challenging time.</p> |